

## DIVE Interactive Math and Science

# Setup & Tech Solutions

### For eLearning Courses

Our eLearning campus is hosted on a web-based platform. It's like Netflix - no software to install or troubleshoot. The only requirements are that your computer and browser are updated and Cookies are enabled, and a stable Internet connection.

### Select Your Issue Below for Quick & Easy Solutions:

- [Computer/Device Setup Instructions](#)
- [Issues Playing Videos](#)
- [I See Weird Symbols](#)
- [Site is Slow, Won't Load](#)
- [PDFs Automatically Download Instead of Opening](#)
- [My Answer is Right but it was Marked Wrong](#)
- [Answer is changed when I click Submit](#)
- [Invalid Login or I Forgot My Login](#) Follow the steps here: [Login Issues: Educadium](#)
- [Course Not Enrollable](#)
- [Error 500: Internal Server Error](#) - please see System Requirements below

### System Requirements:

- Operating System must be up to date
- Browser: Chrome or Safari. Must be up to date.
- Cookies are enabled in the Chrome or Safari browser you are using to access the course.
- Stable Internet Connection