FAQ: Science eLearning Courses

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Email

What is the Student Email used for?

The address listed in the Student Email field is only used if you need to reset your password to the eLearning system.. We will not contact the student using this email address. The student's info is not visible to any other students.

More than 1 student in DIVE eLearning Campus?

If you have more than one child enrolled in a DIVE eLearning course, each of your children must have a unique email address.

I don't have another email address.

You may want to set up a Gmail account for each student. Gmail has a feature that, when setup, will automatically send a copy of every email to your email address.

Parent Email Address

The email address listed during check out, should be the parent's email. This is the address the the eLearning course login credentials will be sent. This is also the email address used to contact the parent, if needed.

Parent Login

Parents use the student's login credentials to view assignments, grades, results, etc. For your convenience, after each assignment is completed, the student can email the results page that displays all the questions, the correct answer and your student's answer. The results for each assignment can also be viewed by clicking on the grade in the grade book. See the Teacher Guide for more information

Can I have a separate account so I can complete the course along with my child?

Yes, a sibling subscription can be purchased for the parent.

What is a Sibling Subscription?

After purchasing a course for the first student in your family, you can renew the subscription for each sibling in that student's immediate family (not friends, cousins, co-ops, classes, etc) at a reduced price (click here). For example, if Shormann Algebra 1 is purchased for Joe, when Joe's little brother, John, is ready for Algebra 1 two years later, a sibling subscription can then be purchased for John. The price of the sibling subscription is the same whether the sibling takes the course concurrently (with Joe) or years later. There is no limit on the amount of time between siblings.

Can I purchase a Sibling Subscription for students in my class or friends?

No, only a sibling of the original student enrolled in the class can use a Sibling Subscription. Please email support@diveintomath.com for schools and co-ops.

Should I purchase the Sibling Subscription now or when the sibling is ready to start the course?

The sibling subscription should be purchased within a few months of when the sibling is ready to start. There is no time limit on purchasing sibling subscriptions. They can be purchased a few months after the original subscription or ten years later.

How long do I have to complete the course?

While the self-paced eLearning courses are generally completed in 32-36 weeks, additional time is included to allow for teacher planning, illness, travel, etc. If you need more time, please let us know and we can easily add more time to the course.

Science eLearning Courses:

Subscription time: 12 months   Course Length: 32-36 weeks

Shormann Interactive Math

Subscription time: 24 months*   Course Length: 2-3 semesters

*Depending on the student's ability and previous math courses

Is There a Teacher's Guide?

Yes, they are posted on our website here: **Teacher's Guide**

Can I print the assignments?

Yes, after each assignment is completed, a results page, with the questions, correct answers, and the students answers, is displayed. The results page can be saved and either printed or emailed to the parent or teacher.

Do I need to print the lab manual?

You can either purchase a hard copy of the lab workbook or print it. Please see the **Teacher Guide** for instructions.

Can the parent/teacher change grades and reset assignments?

Yes. Please see the Teacher Guide for your course for instructions.

My child has a learning disability. Can the time for the tests be modified?

Yes. Have the student take each test twice. In the first attempt, complete only the first half of the exam. In the second attempt, complete the second half. Add the two scores together then **request a grade change here.**

More Questions?

We are here to help you! If you have any questions, please contact us!