

DIVE CD Upgrade to a Digital Format

Policy: If, within the past 5 years, you purchased a new DIVE CD from DIVE or an [authorized retailer](#) (like CBD, Seton, Rainbow) and the CD has an MP4, SF2, or SF3 printed on the face of the CD, to the right of the hole, you can upgrade the CD for the same title and edition of a digital format (download, download & stream, or eLearning course). [Frequently Asked Questions](#)

- **UNOPENED CDs** Purchased within 180 days and in new resellable condition: No Charge
- **OPENED CDs:** \$20 each + tax

What are these digital formats and how do they work? Select to learn more.

[DIVE Science Downloads & eLearning Formats](#) [DIVE for Saxon Math Downloads](#) [CLEP Professor eCourse](#)

Directions: The following items must be mailed to us in one package. We cannot process replacements and upgrades by email. **Please do not email requests or receipts.**

1. DIVE CD(s)
2. **Receipt-** Don't have a receipt? [Click Here](#)
3. This form & a check payable to DIVE for the amount calculated in the chart below.
4. **Mail ALL the above to: DIVE Replacement Program 21175 State Hwy 249 #1005, Houston, TX 77070 USPS First Class with Delivery Confirmation.**
5. **NO EXCEPTIONS:** Scripture says the Lord hates dishonest weights and measures. Therefore, we believe it is important to make fair policies and apply them to everyone.

Processing Time: The link to access your new course is emailed within one business day of receipt.

[Frequently Asked Questions](#)

First Two Weeks of Lessons: Click this link to view the first two weeks of lectures for each course. If you are beyond the first two weeks, send an email to support@diveintomath.com with your course title, edition, and lesson numbers to request the next 5 lectures.

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I understand I will receive a digital format, not a CD-ROM. For details see FAQs	Circle One	Yes or No

Staff Use SOP: Process Form CD Upgrade Completed by: _____ Date: ____ _Called Retailer to Verify Purchase

If you have any questions or need assistance, please [Contact Us Here](#)